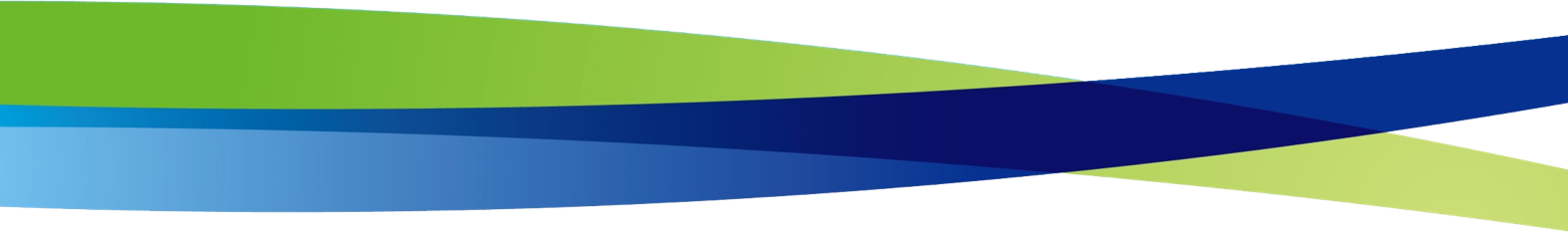


HCI

Pre-Update Check Report



# File Information

|  |  |  |  |
| --- | --- | --- | --- |
| Category | Pre-Update Check Report | Version No. | V1.0 |
| Date |  | Author |  |

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Sangfor Technologies Inc.

# Foreword

Dear Sirs/Madams,

Thanks for your consistent support and help. To make sure our devices serve your demands for normal business operation, we would like to ask for your cooperation on so that we can conduct a comprehensive health check to detect and eliminate underlying risks of the devices in advance, for which you can refer to details as listed in the content below.

Thanks for your cooperation!

Content

[File Information 2](#_Toc18504)

[Foreword 4](#_Toc27705)

[Content 5](#_Toc9156)

[Chapter 1 Overview 6](#_Toc6841)

[1.1 Pre-check Update Check Scope 6](#_Toc1547)

[1.2 Contact 6](#_Toc6325)

[1.3 Objectives 6](#_Toc21316)

[1.4 Marks and Connotations 6](#_Toc15010)

[1.5 Summary of abnormal problems 7](#_Toc13140)

[Chapter 2 Inspection results 8](#_Toc8460)

[2.1 Summary of abnormal detection results before upgrade 8](#_Toc25578)

[2.2 Summary of anomaly detection results before virtual network upgrade 8](#_Toc31984)

[2.3 Summary of abnormal detection results before virtual storage upgrade 9](#_Toc15344)

[2.4 Summary of abnormal detection results before upgrading virtual storage configuration 10](#_Toc5096)

[2.5 Summary of abnormal detection results before upgrading virtual storage services 11](#_Toc29580)

[2.6 Summary of abnormal detection results before upgrading virtual storage hardware health 11](#_Toc27309)

[Chapter 3 Contact Us 13](#_Toc7441)

Chapter 1 Overview

* 1. Pre-check Update Check Scope

Test before the upgrade of the customer's aCloud product.

* 1. Contact

|  |  |  |  |
| --- | --- | --- | --- |
| Company Name |  | | |
| Contact |  | Phone Number |  |
| Sangfor Engineer |  | Phone Number |  |
| Date | {{pre\_check.date}} | | |

* 1. Objectives

Objectives of this health check are as follows:

* Provide an assessment and summary of the system infrastructure and current health conditions of the platform.
* Give suggestions pertaining to performance, management and future improvement of the platform.
  1. Marks and Connotations

Marks used in this report and the corresponding connotations are as follows:

|  |  |  |
| --- | --- | --- |
| No. | Mark | Connotations |
| 1 |  | Passed: The underlying items passed the current check. |
| 2 |  | Fault: Issues occurred and need to be fixed ASAP. |
| 3 |  | Alarm: Potential threats with a relatively low significance, which may affect business operation if unsolved. |
| 4 |  | Reminder: Please note that there are some information that needs to be understood |
| 5 |  | Data is unavailable. |

**1.5** Summary of abnormal problems

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Total question | | | Must fix | Suggestion fix |
| {%tr if statistical%} | | | | |
| {{statistical.total\_que}} | | | {{statistical.must\_fix}} | {{statistical.suggest\_fix}} |
| {%tr else %} | | | | |
| normal | | | | |
| {%tr endif%} | | | | |
| num | level | Check items | Inspection problem | Suggested measures and their impact |
| {%tr if collect\_check\_result%} | | | | |
| {%tr for item in collect\_check\_result%} | | | | |
| {{ loop.index }} | {{item.icon}} | {{item.check\_item}} | {{item.result }} | {{item.suggestion }} |
| {%tr endfor%} | | | | |
| {%tr endif%} | | | | |

Chapter 2 Inspection results

* 1. Summary of abnormal detection results before upgrade

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| num | Check item | Inspection result | | Inspection problem | Suggested measures and their impact |
| {%tr if vt\_pre\_check%} | | | | | |
| {%tr for item in vt\_pre\_check%} | | | | | |
| {{ loop.index }} | {{item.check\_item}} | {{item.icon}} | {{item.result }} | | {{item.suggestion }} |
| {%tr endfor%} | | | | | |
| {%tr else %} | | | | | |
| normal | | | | | |
| {%tr endif%} | | | | | |

* 1. Summary of anomaly detection results before virtual network upgrade

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| num | Check item | Inspection result | | Inspection problem | Suggested measures and their impact |
| {%tr if vn\_pre\_check%} | | | | | |
| {%tr for item in vn\_pre\_check%} | | | | | |
| {{ loop.index }} | {{item.check\_item}} | {{item.icon}} | {{item.result }} | | {{item.suggestion }} |
| {%tr endfor%} | | | | | |
| {%tr else %} | | | | | |
| normal | | | | | |
| {%tr endif%} | | | | | |

* 1. Summary of abnormal detection results before virtual storage upgrade

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| num | Check item | Inspection result | | Inspection problem | Suggested measures and their impact |
| {%tr if vs\_upgrade\_env\_check%} | | | | | |
| {%tr for item in vs\_upgrade\_env\_check%} | | | | | |
| {{ loop.index }} | {{item.check\_item}} | {{item.icon}} | {{item.result }} | | {{item.suggestion }} |
| {%tr endfor%} | | | | | |
| {%tr else %} | | | | | |
| normal | | | | | |
| {%tr endif%} | | | | | |

* 1. Summary of abnormal detection results before upgrading virtual storage configuration

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| num | Check item | Inspection result | | Inspection problem | Suggested measures and their impact |
| {%tr if vs\_config\_check%} | | | | | |
| {%tr for item in vs\_config\_check%} | | | | | |
| {{ loop.index }} | {{item.check\_item}} | {{item.icon}} | {{item.result }} | | {{item.suggestion }} |
| {%tr endfor%} | | | | | |
| {%tr else %} | | | | | |
| normal | | | | | |
| {%tr endif%} | | | | | |

* 1. Summary of abnormal detection results before upgrading virtual storage services

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| num | Check item | Inspection result | | Inspection problem | Suggested measures and their impact |
| {%tr if vs\_service\_check%} | | | | | |
| {%tr for item in vs\_service\_check%} | | | | | |
| {{ loop.index }} | {{item.check\_item}} | {{item.icon}} | {{item.result }} | | {{item.suggestion }} |
| {%tr endfor%} | | | | | |
| {%tr else %} | | | | | |
| normal | | | | | |
| {%tr endif%} | | | | | |

* 1. Summary of abnormal detection results before upgrading virtual storage hardware health

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| num | Check item | Inspection result | | Inspection problem | Suggested measures and their impact |
| {%tr if vs\_hardware\_check%} | | | | | |
| {%tr for item in vs\_hardware\_check%} | | | | | |
| {{ loop.index }} | {{item.check\_item}} | {{item.icon}} | {{item.result }} | | {{item.suggestion }} |
| {%tr endfor%} | | | | | |
| {%tr else %} | | | | | |
| normal | | | | | |
| {%tr endif%} | | | | | |

Chapter 3 Contact Us

|  |  |
| --- | --- |
| Technical Support Email: | tech.support@sangfor.com |
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| Technical Support Community: | http://community.sangfor.com |
| Official Website: | [http://www.sangfor.com](http://www.sangfor.com/) |